

FLIGHT CENTRE TRAVEL EXPO SYDNEY 2026

WIN A TRAFALGAR RIVER CRUISE FOR 2

CONDITIONS OF ENTRY

The Promoter

1. The promoter is Flight Centre Travel Group Limited trading as Flight Centre ("Promoter") of Southpoint, 275 Grey Street, South Brisbane QLD 4101, Australia. ABN 25 003 377 188.

Conditions of Entry

2. Eligibility information and the prize offered form part of these Conditions of Entry. An individual who makes a qualifying Booking (as set out in clause 7) is deemed to have accepted these Conditions of Entry.
3. Entry is open to residents of Australia aged 18 years or older who comply with the requirements set out in these Conditions of Entry ("Eligible Entrants").
4. Employees of Flight Centre Travel Group Limited, its related bodies corporate, Trafalgar (The Travel Corporation), and their respective suppliers, agencies and licensees, and the immediate families of any of the foregoing, are not permitted to enter.

Duration of Promotion

5. The Promotion will open at 6:00pm AEDT on Friday 16 October 2026 and close at 5:00pm AEDT on Sunday 18 October 2026 ("Promotion Period").

How to Enter

6. To enter, Eligible Entrants must, during the Promotion Period, make a booking for an eligible Trafalgar tour or cruise and pay the required deposit for that booking ("Booking"), with the deposit funds received and on file with the Promoter during the Promotion Period, either: (a) at the Flight Centre Travel Expo (ICC Sydney); or (b) at any Flight Centre retail store located in New South Wales or the Australian Capital Territory.
7. One (1) entry will be recorded per Eligible Entrant, regardless of the number of qualifying Bookings made during the Promotion Period. No further sign-up, registration or action is required.
8. One (1) entry will be recorded per qualifying booking, using the lead passenger's name, regardless of the number of passengers named on the booking.
9. The Promoter does not accept responsibility for late, lost, incomplete or misdirected Bookings, or for any technical or administrative failure in recording deposit funds during the Promotion Period.
10. All costs associated with a Booking, including the Booking price and deposit, are the responsibility of the entrant and are separate from, and in addition to, participation in this Promotion.
11. Entries that are incomplete, inaccurate, erroneous or incomprehensible will be deemed invalid.

Selection of Prize Winner

12. There will be one (1) Prize Winner.
13. The Prize Winner will be selected by random draw from all valid entries at the Promoter's Head Office, Southpoint, 275 Grey Street, South Brisbane QLD 4101, Australia, on Monday 2 November 2026. The Promoter reserves the right to draw additional reserve entries in case an ineligible entrant is drawn.
14. The Prize Winner will be notified by the Promoter via telephone and/or email on the day of the draw, using the contact details provided at entry.
15. The Prize Winner will have until 5:00pm AEDT on Monday 16 November 2026 to claim the Prize.

16. If the Prize is not claimed by this time, a first redraw will take place at 10:00am AEDT on Tuesday 17 November 2026 at the Promoter's Head Office (address above). The entrant drawn ("Redraw Winner 1") will be notified by telephone and/or email on the day of the redraw and will have until 5:00pm AEDT on Monday 30 November 2026 to claim the Prize.
17. If the Prize is not claimed by Redraw Winner 1 by this time, a second and final redraw will take place at 10:00am AEDT on Tuesday 1 December 2026 at the Promoter's Head Office (address above). The entrant drawn ("Redraw Winner 2") will be notified by telephone and/or email on the day of this redraw and will have until 5:00pm AEDT on Monday 14 December 2026 to claim the Prize.
18. If the Prize is not claimed by Redraw Winner 2 by this time, the Prize will be forfeited in its entirety. No further redraw will take place.
19. Eligible Entrants who participate in this Promotion (including by accepting the Prize) consent to their last name, first initial and suburb of residence being published on the following websites and social media accounts within 30 days of the winner being confirmed:
www.flightcentre.com.au
www.facebook.com/flightcentreAU
www.instagram.com/flightcentreau/
20. The Promoter's decision is final, and the Promoter will not enter into correspondence regarding the result of the Promotion.

Prize Details

21. The Prize is one (1) *Trafalgar Best of the Danube* river cruise for two (2) people travelling together on a twin-share basis, valued at up to AUD\$9,998 in total (AUD\$4,999 per person) ("Prize").
22. The Prize is available on selected 2026 and 2027 departures only and must be used for travel completed by 30 June 2027.
23. All travel dates and departures are subject to availability and confirmation by Trafalgar. Blackout dates and other travel restrictions may apply.
24. The Prize applies to the lead-in cabin category only. Cabin upgrades are not included.
25. The Prize does not include any pre-cruise or post-cruise extension packages.
26. The Prize Winner and their travelling companion are responsible for arranging and paying for all costs not expressly included in the Prize, including but not limited to: international and domestic airfares; travel insurance; passports and visas; transfers not included as part of the cruise; vaccinations or other entry requirements; optional experiences or excursions; personal onboard purchases; and any other incidental or travel-related expenses.
27. Beverages included as part of Trafalgar's standard meal service are included. Any additional or premium beverages outside the standard inclusions are at the Prize Winner's own expense.
28. The Prize is valid for the specified Trafalgar river cruise only and is non-transferable, non-refundable and not redeemable for cash, credit or any other alternative.
29. The Prize Winner and their travelling companion are responsible for ensuring they hold all passports, visas, insurance, health documentation and other documentation required to travel. Trafalgar accepts no responsibility for any failure to obtain or comply with these requirements.
30. Trafalgar is not responsible for the cost or arrangement of flights, travel insurance, visas or other travel services or documentation not expressly stated as being included in the Prize.
31. If a selected departure becomes unavailable, Trafalgar reserves the right to offer an alternative eligible departure, subject to availability.
32. To redeem the Prize, the Prize Winner must contact partnerservices.oceania@ttc.com and follow the redemption instructions provided by Trafalgar.
33. Standard Trafalgar booking and travel conditions may also apply to the Prize booking.

34. If, due to circumstances beyond the Promoter's control, the Promoter is unable to provide the Prize (or any part of it) to the Prize Winner, the Promoter reserves the right to award a substitute prize of equal or greater value, subject to any direction of a relevant lottery authority.

General

35. Entrants agree that the Promoter may handle their personal information in accordance with the Promoter's privacy policy, available at help.flightcentre.com.au/s/article/privacy-policy-au. If an entrant fails to provide all requested personal information, the Promoter may determine that they are not eligible to win the Prize.
36. Personal information of Eligible Entrants may be provided to third parties involved with this Promotion, including the prize supplier (Trafalgar) and regulatory authorities, in accordance with the Promoter's privacy policy.
37. To the extent permitted by law, the Promoter is not responsible or liable for:
- (a) inaccurate or incorrect transcription of entry information;
 - (b) entries not received for any reason, including those lost, misdirected or stolen;
 - (c) any problems or technical failures of any kind, including malfunction of any telephone network, computer system, server, internet connection or software, including any point-of-sale or booking system;
 - (d) the unavailability or inaccessibility of any service;
 - (e) unauthorised human intervention in any part of the Promotion;
 - (f) electronic or human error in the administration of the Promotion;
 - (g) any loss or damage to person or property arising in connection with the Prize; or
 - (h) any injury or damage to persons or property related to, or resulting from, participation in this Promotion or attendance at the Expo.
38. The Promoter will not be liable for personal injury suffered during participation in the Promotion, attendance at the Expo, or use of the Prize, except to the extent directly caused by the Promoter's gross negligence.
39. The above conditions do not affect, and are not intended to affect, any rights a consumer might have which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its related bodies corporate for breach of any such rights is limited to the payment of the cost of having the Prize supplied again.
40. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, tampering, unauthorised intervention, fraud, technical failure or any other cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, subject to State or Territory regulation.
41. These Conditions of Entry shall be subject to the laws of Queensland, Australia and the relevant jurisdiction in which the Eligible Entrant entered the Promotion.

Regulatory Permits

42. For the purposes of regulatory requirements in Australia, this Promotion is authorised under the following permits:

State/Territory	Permit Number
NSW	Not required
ACT	